



SEASON'S GREETINGS

from the SIBUR team

Dear clients and partners,

The highly eventful 2021 is drawing to a close. To draw a line under this year, we would like to thank you for your cooperation, loyalty, and commitment to sustainable development. We have been hard at work – not only for today or for tomorrow – we are truly paving the way for the future.

The standout event for SIBUR in 2021 was the merger with Tartarstan's TAIF (<https://magazine.sibur.ru/en/article/cover-story/sibur-and-taif-merger-closed/>), which unlocked new opportunities for the future growth of the Company and our clients both in Russia and around the globe. We are convinced that next year, this will already be evidenced not only in our words, but also in our new level of service, our brand-new products, and new areas for partnership.

Still, we have not procrastinated on anything that we can do right now. We have developed a flexible range of services that allows us to meet the needs of any customer group: from startups with small order volumes to major FMCG players. Our new model (</en/article/focus/sibur-shifts-to-industrial-sales/>) encompasses logistics, financing, technical support, and many other services. We invite you to try them out and give us your feedback – it is really valuable!

We believe that a digital business transformation can realistically only be achieved through joint efforts with partners, redesigning the entire value chain. Our digitalisation programme (</en/article/cover-story/digital-format/>) involves fostering a digital culture that unlocks data-driven decision making supported by data that are easy to access and use, not just by employees, but also by partners.

In the outgoing year, we made serious progress on new sustainability-related solutions for our clients. First and foremost, we are talking about a string of key projects related to recycling (</en/article/focus/esg-projects/>), which SIBUR actively planned and implemented throughout 2021. Vivilen brand (<https://vivilen.forbes.ru/>) product solutions containing recycled materials are just one example of our projects in this area. Through all of our efforts, a new economy is being born right before our very eyes.

Towards the end of the year, we updated SIBUR's Sustainability Strategy (</en/article/news/sibur-updates-its-2025-esg-strategy/>), setting ourselves even more ambitious goals – and we think this certainly will not be the document's last revision. Our aim is not to just follow trends but to work with our clients to set and achieve new goals that protect the planet and help society to progress.

All of us here at SIBUR would like to thank you for working with us to help both our industry and Russia to develop.

We hope that the new year brings you success in all of your endeavours, but most importantly, stay healthy!

If you have any questions, suggestions or opinions (including criticisms), do not hesitate to email them to dearcustomer@sibur.ru
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