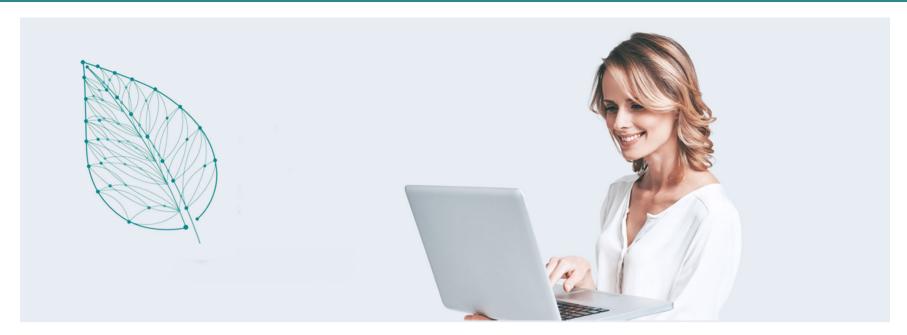
# FIBUR for Clients

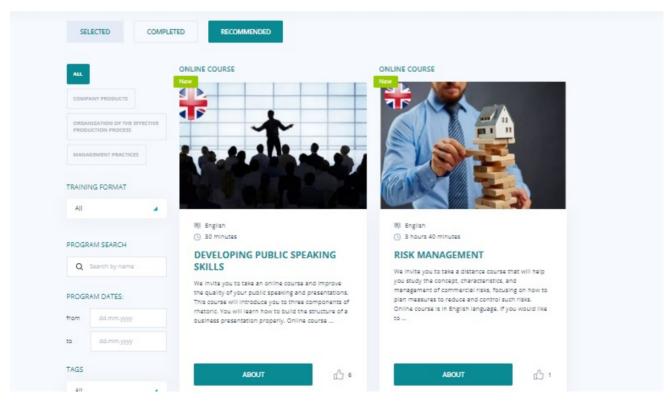


## SIBUR BUSINESS PRACTICES: NEW SERVICES AND CHEMISTRY OF LIFE

Personalised newsletters for each student, streamlined webinar registration and the unique expertise of professionals in the Chemistry of Life lecture course.

## The platform's new features

In September, the Development of Customer Practices unit launched a newsletter featuring personalised recommendations for users of the SIBUR Business Practices (https://businesspractices.ru/) platform. Based on the programmes already completed by each student, a tailored list of particularly relevant lectures and webinars is compiled and mailed out. The new service helps students get their head around the training programme, make a faster and more efficient choice from among popular topics, and not miss out on the most interesting things. The personal account of each platform user has been supplemented with a new section – Recommendations.

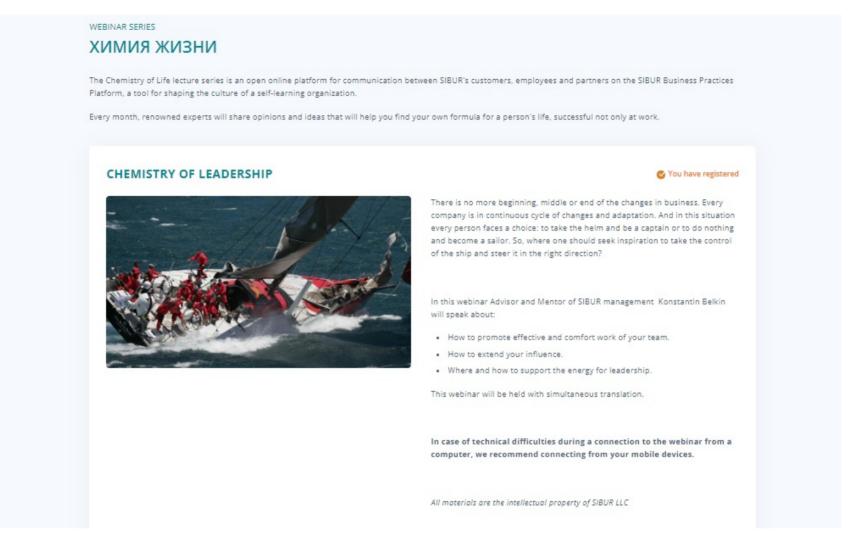


To make webinar registration convenient for participants, they can now register for any webinar in the series in a single click. The platform is continuously upgraded and expanded to make training more accessible and effective.

## Top 3 popular webinars in Q3

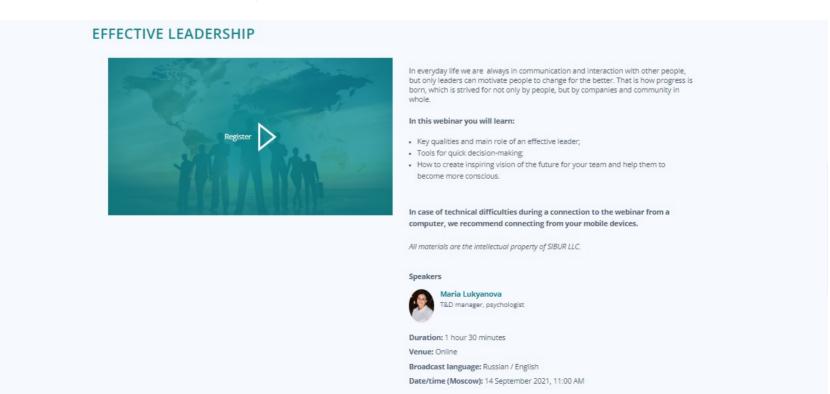
#### CHEMISTRY OF LEADERSHIP (https://businesspractices.ru/programs/webinar/492)

How to promote effective and comfortable work of your team, extend your influence and support the energy for leadership.



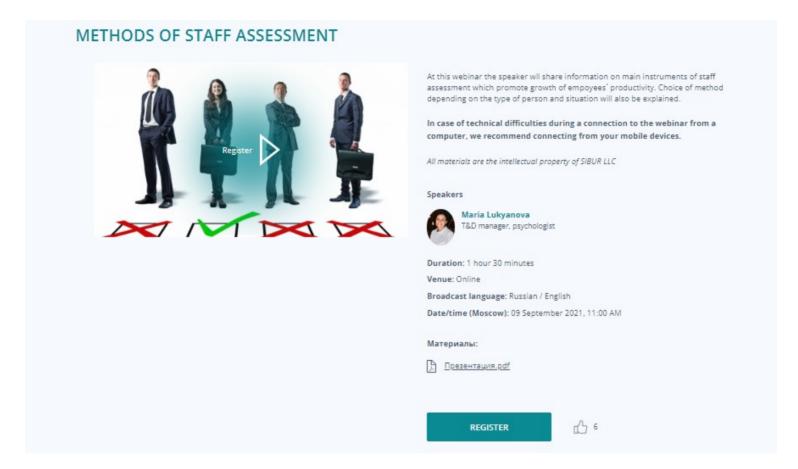
#### EFFECTIVE LEADERSHIP (%20https://businesspractices.ru/programs/webinar/481%20)

A run-down of a team leader's role and managerial qualities, tools for rapid decision-making and creating an inspiring vision of the future to motivate the team and drive business performance.



### METHODS OF STAFF ASSESSMENT (%20https://businesspractices.ru/programs/webinar/391%20)

How to use different tools to assess your people and boost their productivity, while selecting a method according to the type of person and the situation.



## Chemistry of Life for customers and partners

Chemistry of Life, which comprises a lecture course and an open online communication platform for SIBUR's customers, employees and partners is a tool launched on the SIBUR Business Practices platform to promote a culture built around a self-learning team of professionals. Every month, reputable industry experts will share their opinions on the most relevant topics and present their ideas and projects. Decades' worth of experience will help each student discover their own formula for life that will let them achieve success at work and beyond.

The series' upcoming lectures are listed below:

#### CHEMISTRY OF RESILIENCE (%20%20https://businesspractices.ru/programs/webinar/472%20)

An entrepreneur who swam three times across the Bosphorus Strait and one time across the Gibraltar Strait, completed the Ironman Triathlon seven times, and ran the world's longest marathons explains how to generate energy and deal with stress.

#### химия жизни

The Chemistry of Life lecture series is an open online platform for communication between SIBUR's customers, employees and partners on the SIBUR Business Practices Platform, a tool for shaping the culture of a self-learning organization.

Every month, renowned experts will share opinions and ideas that will help you find your own formula for a person's life, successful not only at work.

#### CHEMISTRY OF RESILIENCE



Maxim Zhurilo, a co-founder of *Ironstar* and a project titled *I Love Supersport*, will be the speaker of our first webinar of "CHEMISRTY OF LIFE". He swam across the Bosphorus Strait three times (and the Gibraltar Strait, once), ran the world's longest marathons, and seven times completed Ironman Triathlon.

At the "Chemistry of Resilience" webinar Maxim will speak about:

- · Types of energy, how sport generates energy and helps to deal with stress;
- What resilience is, what it depends on, and why it is a future success-bringing skill;
- · How to "boost" the inner sense of security, confidence and purpose.

In case of technical difficulties during a connection to the webinar from a computer, we recommend connecting from your mobile devices.

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#### CHEMISTRY OF TEAM (%20https://businesspractices.ru/programs/webinar/516%20)

A coach and mentor of professional well-being shares her experience of creating a psychologically safe environment in a team – it is hard to imagine how employees' potential can be unlocked unless the atmosphere is comfortable and team members trust one other.

#### WEBINAR SERIES

#### **ИНЕИЖ RNMNX**

The Chemistry of Life lecture series is an open online platform for communication between SIBUR's customers, employees and partners on the SIBUR Business Practices Platform, a tool for shaping the culture of a self-learning organization.

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#### CHEMISTRY OF TEAM



In the third webinar of lecture series "CHEMISTRY OF LIFE" our guest will be Marina Alekseeva, coach and mentor of professional well-being, ex-vice president of Intel.

Building a high-performing team is easy, it is neccesary to hire the most talented people and apply the most advanced management methods. But in practice, teams rarely reach their maximum potential. Numerous studies show that the main reason is the lack of psychological safety in the team, such an environment in the team, where each team member is confident that he can openly admit mistakes, ask questions and express new ideas without fear of punishment, criticism, or condemnation.

In this webinar we will discuss:

- The concept of a psychologically safe environment in a team as a fundamental factor in building highly effective teams;
- The role of the leader in creating a psychologically safe environment in the team;
- Trust between the leader and the team as a deliberate and purposeful
  ...

This webinar will be held with simultaneous translation.

In case of technical difficulties during a connection to the webinar from a computer, we recommend connecting from your mobile devices.

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We have prepared an extensive programme of lectures and webinars and invite you to take a look at the ones that stand out to you.

14.10 (A recording is available) – COCA-COLA HBC PROJECT "MARKETPLACE OF YOUR OPPORTUNITIES" (https://businesspractices.ru/programs/webinar/515) #BTN#PARTNERS' EXPERTISE#/BTN#

Coca-Cola HBC's Organisational Culture and Employer Brand Manager presents a project that helps employees apply their skills and experience, engage in networking and gain unique expertise.

08.11 - HINTS FOR SUCCESSFUL NEGOTIATIONS (https://businesspractices.ru/programs/webinar/522/) webinar #BTN#POPULAR#/BTN#

We are constantly involved in negotiations. This webinar will help you master negotiation management techniques that will be useful not only in a business meeting, but in everyday life, too.

16.11 – MANAGEMENT TOOLS WITHIN THE HR CYCLE AND A MANAGER'S ROUTINE STANDARD PRACTICES (SIBUR'S EXPERIENCE) (%20https://businesspractices.ru/programs/webinar/533/) webinar #BTN#WORKSHOP#/BTN#

Whether a manager uses tools within the HR cycle competently or not has a knock-on effect on employee performance. At the workshop, the speaker will talk in detail about the HR cycle, from the stages comprising it to how each stage affects the performance of employees and the team as a whole. Recruitment and onboarding will be discussed as the key tools to support team building and the achievement of target productivity.

The speaker will talk about how performance management, team development and employee engagement form a manager's routine tools and their HR decisions regarding their team. You will also discover managers' routine practices that help tackle their managerial tasks more efficiently and make sure that HR cycle tools work well.

22.11 – THE NEW ERA – ONLINE CLIENTS IN B2B. HOW TO PROCESS INCOMING CALLS AND WEB FORMS (%20https://businesspractices.ru/programs/webinar/512/%20) webinar #BTN#NEW#/BTN#

At the webinar, the speaker will help you analyse shifts in consumer behaviour in the digital era, go through key mistakes in processing requests and give useful tips.

24.11 - BRANDING AND POSITIONING (%20https://businesspractices.ru/programs/webinar/495/%20) webinar #BTN#NEW#/BTN#

At the webinar, you will learn to create a product that people will love and study a model for identifying your core competitive advantage. The speaker will talk about the key features of a product that customers find critical and run through the three main components of successful positioning.

26.11 – THE TEAM AS A MANAGER'S RESOURCE (http://businesspractices.ru/programs/webinar/523/%20) webinar #BTN#POPULAR#/BTN#

A manager's ability to effectively use the team's resources is closely linked to their ability to analyse their team from multiple perspectives to gain an insight into their people's strengths and weaknesses, areas for development and personal dynamics in the short and long term.

The webinar will take a deep-dive into this topic.

SIBUR

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